

How `Glaves' fare better than others

1. **ISO CERTIFICATION:**
We are an ISO 9002 certified unit, so quality check at all stages is ensured.
2. **IN HOUSE FACILITY:**
We have all facilities for manufacturing rotor in house. For Stellite we have an imported GTAW unit specifically suited for the purpose. All Heat Treatment is also done in house.
3. **DEDICATED EQUIPMENTS:**
We have dedicated Tool & cutter grinders and German grinding machine with micron accuracy. CNC Machining reproduces helix and profiles repeatedly in close tolerances.
4. **LONG EXPERIENCE IN DESIGNING, MANUFACTURING & REPAIRING**
We have a team of engineers led by experienced technical proprietor. We have made and sold more than 50 rotors till date, without any problem to our users. Our workmen know their job thoroughly and as such success rate has been total.
5. **ECONOMICAL / IMPORT SUBSTITUTION:**
We help users to opt for Indian made quality products, thus saving costly foreign exchange and hassles of imports, besides being economical.
6. **TIMELY DELIVERY:**
Our deliveries are faster and timely, saving you time and hassles.
7. **MATERIAL TRACKING:**
We have a fully computerized program "SYSFLO" to track the flow of rotor and bed knife during manufacturing and servicing. All relevant information is available in report form on the press of a button.
8. **EFFICIENT OFFICE:**
We have a totally computerized, more efficient and responsive office system, which is nearly paperless. We are at your service just a call away.
9. **CLIENT IS IMPORTANT:**
We maintain healthy relations with our clients and merit has been our strong point. We believe in a healthy learn and let learn relationship for mutual benefit. Therefore clients utilize our services, for their challenging jobs.
10. **WEB SAAVY:**
We have a strong presence on the web. (www.glaves.com)
11. **OUR QUALITY POLICY:**

Total Customer Satisfaction Through:

Quick and to the Point Response

Meeting Customers Specification in totality

Prompt & timely delivery.

Establishing a long term relationship by attending to customer feedback.